

Mediation

What is Mediation?

Mediation is an effective method of helping to resolve disputes without the need to take matters to Court. The process offers a more flexible, less regimented approach to solving disputes – something participants often feel is appealing and refreshing. An independent mediator works closely with the parties to help them explore solutions.

What types of dispute can benefit from Mediation?

Our qualified mediators regularly act on:

- Neighbour Disputes
- Workplace issues
- Boundary disputes
- Commercial disputes
- Family Disputes Civil Mediation
- Commercial Mediation
- Personal Injury Mediation
- Neighbour Disputes – Neighbour / Anti-Social Behaviour
- Contract Disputes
- Employment Disputes
- Insurance Claims
- Housing Disputes
- Workplace Disputes

How can Mediation Help?

Mediation can help resolve disputes quicker and easier and is less costly than taking cases through the court system. The mediation process has been designed to be flexible, listening to all sides of the dispute and lets parties have control of the process.

What does a Mediator do?

Our role as qualified and accredited Mediators is to help all parties find a workable solution to their issues, one that everyone is agreeable to. We are not there to take sides, but to listen to everyone's concerns and open communication channels between everyone involved.

Our impartiality helps us to focus on what the real issues are and how all parties can help themselves to develop a workable solution for them.

Is Mediation Suitable for everyone?

The mediation process can only take place if all parties are in agreement and each must be agreeable to find workable solutions. It is difficult to undertake Mediation if there is not an agreement from everyone concerned to sign up to mediation 100%. Everyone needs to be able to listen to all points of view in order to come to a workable solution.

Is Mediation Successful?

Mediation meetings have a high success rate, with around 80% having a positive outcome. The potential for a successful outcome really does depend on how much people are willing to talk and listen to other points of view. Compromises are sought and implemented to reach a successful outcome.

What if Mediation is not successful?

If all parties cannot agree on a way forward you still have the opportunity to take proceedings to Court and we can advise on the next steps. The Courts look more favourably on cases where Mediation has been tried before action has been taken.